



GBN/ASUG Merger FAQs

Q. Why is GBN merging with ASUG?

A. As SAP continues to integrate the BusinessObjects portfolio, a merged user group to ensure that the needs of all SAP ecosystem members will be met – regardless of underlying platform.

Q. I am an SAP BusinessObjects user who doesn't use SAP ERP. Can I join ASUG?

A. Yes, all BusinessObjects users, regardless of underlying platform, can join ASUG. ASUG will provide specific educational opportunities for this group to ensure they receive the education they need and remain an active part of the community.

Q. What will happen to my GBN SIG and local user group?

A. All of the topics covered by the GBN SIGs will be included in the new comprehensive ASUG SIG landscape. All local user groups will have the opportunity to become a part of ASUG. In areas where there is also an ASUG Chapter, the volunteers will work together to determine how to collaborate as one Chapter. Where there is no overlap, ASUG staff will work with each GBN local group to determine next steps.

Q. Can I continue my volunteer role and/or become an ASUG Volunteer?

A. Yes, current GBN volunteers, as well as GBN members that wish to become volunteers, will be able to become ASUG Volunteers to help shape SIG and Chapter programming. More information about the process for becoming an ASUG volunteer will be available in the coming months.

Q. I am a BusinessObjects partner. Can I join ASUG?

A. Yes, BusinessObjects partners can join ASUG as Associate Members.

Q. What is the fee for me to join ASUG?

A. ASUG has expanded its membership offering to accommodate the wide-variety of SAP BusinessObjects customers. The structure, which will go into effect in 2010, will now include a \$250 Individual annual membership for SAP BusinessObjects customers who are not SAP ERP customers. ASUG's existing corporate membership structure will also be available for SAP BusinessObjects-only customers with multiple users. SAP BusinessObjects users who also run SAP ERP will be required to join with the ASUG corporate rate.

Q. Why is there a membership fee?

A. As we've previously communicated, the fee is necessary in order to continue to provide the quality educational and networking opportunities you've come to expect from GBN. In addition, as a part of ASUG, members will now be exposed to a more comprehensive suite of opportunities that include virtual and face-to-face events, influence activities, and benchmarking programs.

- Q. How can I find out if my company is already an ASUG member?**
A. GBN member can determine if his/her company is already an ASUG member by visiting asug.com and clicking Get Login in the upper right-hand corner.
- Q. My company is already an ASUG member. Do I need to pay a separate membership fee to join?**
A. No, if a GBN member's company is already an ASUG member, he/she is included under the corporate membership and can sign up for an ASUG login beginning October 18.
- Q. How long will the programming via gogbn.org be available for? Will BusinessObjects content be available on asug.com on October 18?**
A. gogbn.org will be available until December 31 and all GBN programming will continue via the site until then. Starting January 1, all programming will move to asug.com.
- Q. If I join ASUG on October 18, can I access ASUG content right away?**
A. Yes, GBN members will be able to access ASUG content right away, but BusinessObjects-focused content won't be completely integrated until January 1. They should continue to go to gogbn.org for programming.
- Q. Will ASUG be hosting a BusinessObjects-focused user event for those on any underlying platform in 2010, similar to the 2009 SAP BusinessObjects User Conference?**
A. Yes, ASUG will be hosting an event in 2010 geared towards SAP BusinessObjects users on any platform.
- Q. Will international GBN members be encouraged to join ASUG?**
A. Employees of global organizations with North American offices are welcome to join. For a list of all SAP user groups worldwide, go to <http://www.sapusergroups.com/sugs/home.cfm>
- Q. I have further questions about the merger. Where can I go to get them answered?**
A. GBN members can ask questions, obtain information, and participate in a discussion via the following channels:
GBN/ASUG Merger Discussion Forum located at <http://www.gogbn.org/iri/portal/forums>
E-mail: info@gogbn.org
Phone: 312.673.5466
Speak face-to-face with the GBN Steering Team and staff at the SAP BusinessObjects User Conference in October in Dallas.